

Basic things to know about owning a Flow-Tech Pure CX Whole House Water Filter

What does my filter remove?

Your CX carbon filter is full of top-grade catalytic carbon. Catalytic carbon is a step up from standard granular activated carbon

Catalytic Activated Carbon
<ul style="list-style-type: none">• Higher Capacity for Chlorine Reduction/Removal
<ul style="list-style-type: none">• Better Reduction of THMs, HHAs, VOCs and Chloramines
<ul style="list-style-type: none">• Reduction/Removal of Bad Tastes and Odors
<ul style="list-style-type: none">• Better Reduction of Hydrogen Sulfide

Do I need to do maintenance on my filter?

Your water filter should be maintenance free. It self-cleans on a pre-programmed cycle. We do recommend if you have an annual service agreement that you have your contractor test your water annually so that you can remain confident that the system is working at peak performance and you will be aware, years down the line, when you might need to replace the carbon in your filter.

How long will my filter last?

There are several factors that affect how long your filter will last:

- The quality of the water going in determines the level of contaminants that have to be “filtered” out.
- The volume of water going through the system is another obvious determinant. The average family of 4 uses 100,000 gallons per year.
- The amount of carbon in the system is very important. Model# 109455 has 1.5cf of catalytic carbon and Model#109456 has 2.0cf of catalytic carbon. Each cubic foot(cf) is good for an average of one million gallons.

How do I know when I need to replace my system?

We recommend contacting the service provider who installed the system if you can identify who that was. If you are unable to identify who installed the system please send the address where the system is install along with the WR number on the side of the valve head to info@plumberschoicewater.com and we will attempt to locate the installer and provide you with their contact information. They should be able to identify when the system was installed so you can estimate the timeline for media replacement.